# QUALITY POLICY

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Bossong Engineering is committed to an operating philosophy based on openness in communication, integrity in serving our customers, fairness and concern for our employees and our responsibility to the communities within which we operate or may or may affect.

Our vision is to exceed customer expectations for quality, safety, sustainability, cost, delivery and value through vigorous innovation and use of latest technologies, constant improvement of its business processes in the provision of Machining, Metal Coating and Welding Services to Oil and Gas, Mining and General Industries.

Additionally, we are dedicated to creating a profitable business culture that is based on the following principles:

**OUR PEOPLE**

Bossong Engineering is committed to equality in employment opportunity and rewards, embracing wholeheartedly the cultural diversity within the communities we call home. Our employees' welfare and interests are foremost throughout all aspects of our business and how we conduct our affairs. Bossong Engineering is committed to:

- Creating and nurturing an environment of success based on honesty and integrity;
- Equitable sharing in the success of the company;
- Empowerment through training and communication;
- Individual growth and equal opportunity;
- Prevention of accidents and incidents;
- Providing a safe and secure work environment.

**OUR CUSTOMERS**

Customer needs are paramount and represent the highest priority within our business. Our obligation is to proactively seek out and define customer needs while addressing all requests expeditiously without creating false expectations.

**OUR COMMUNITY & ENVIRONMENT**

Bossong Engineering is committed to supporting the communities within which we operate. We believe in the practice of social responsibility and encourage similar behavior in our employees and suppliers. We support the conservation of the physical environment and the prevention of pollution at our facilities and as such, our environmental commitments include:

- Protection of the environment;
- Conformity to compliance obligations;
- Continual improvement;
- Prevention of pollution and sustainable use of resources;
- Climate change mitigation and adaptation;
- Protection of biodiversity and ecosystems;
- Other specific commitment(s) relevant to our context.

**OUR WELL BEING**

We proactively comply with all applicable health and safety, legal and regulatory requirements to which we subscribe in order to:

- Prevent accidents and work-related ill health by managing health and safety risks in the workplace;
- Provide clear instructions and information, and adequate training, to ensure employee competence;
- Engage and consult with employees on day-to-day health and safety conditions;
- Implement emergency procedures in case of fire or other significant incident;
- Maintain safe and healthy working conditions, provide and maintain plant, equipment and machinery, and ensure safe storage/use of substances.

**OUR QUALITY**

Bossong Engineering is committed to achieving competitive excellence and providing our customers with products and services, produced and maintained to meet or exceed their expectations by:

- Complying with all customer, *legal*, statutory and regulatory requirements;
- Enabling employees to achieve business and professional goals;
- Continually improving our processes via our QMS in accordance with API Spec Q1 9th Ed., ISO 9001:2015 requirements;
- Extending our QMS practices throughout our Supply Chain;
- *Complying with all NS-1™ Level 2 facility and product scope certification requirements.*

Beginning with a clear definition of customers' expectations, we strive to consistently meet or exceed them. We adhere to all applicable standards and customer specific requirements and endeavor to provide processes that ensure we achieve this in order to build a robust and world class business.

Mark Bossong
(Director)